

SERVICE DELIVERY REFORM COMMITTEE MEETING NOTES

Holiday Inn
Sacramento, CA
April 27, 1999

Major Issues of Discussion:

- Following introductions and presentation of the meeting goals, packet materials were explained.
- Norm Davis of William M. Mercer, Inc., a consulting firm that works with public and private organizations to develop strategies for improving service delivery systems, made a presentation on what the state of Arizona is doing to reform their service delivery system with the help of the Mercer group. Norm covered the key strategies that were being adopted in Arizona that might have relevancy to California's service reform effort. Some of the Arizona strategies presented included: the need to identify what factors drive the cost of services; what were the national reform trends that were applicable to Arizona; and how adoption of a new cost model would be used to determine a standardized rate. Norm also reviewed Arizona's strategy for reducing the number of service categories by combining like services into three general categories titled Personal Supports, Habilitation and Therapies. Norm's presentation was followed by a question and answer period.
- For the final morning period, the Committee heard reports from the Early Intervention (EI), Supported Living Services (SLS) and Residential workgroups. Copies of the EI and SLS minutes were included in the meeting packet. The issue of whether Independent Living Services (ILS) should belong in the SLS workgroup was discussed by the members. Consensus of the members was to keep ILS in the SLS workgroup.
- After lunch, Ken Buono, DDS Financial Services, presented the Respite workgroup's report to the committee followed by the report of the Adult Day Services workgroup by Dwight Hansen of the California Rehabilitation Association. Some discussion centered on the notion that "extended day services" for in-school consumers could be addressed as a form of respite services. Some members also stated that the workgroups need to keep in mind that as service flexibility is built into day programs it will impact residential services. For those interested in having more detail about the progress of all the service delivery reform workgroups, the minutes of their meetings will be posted on the DDS Service Delivery Reform web site.
- The Committee made a final review of two proposed documents, the Principles and the Negotiating Parameters (now titled Guidelines to Development of Regulations). Both documents were approved by the Committee with minor revisions. Discussion on the revised Personal Outcomes by the Committee indicates further changes are needed before there is consensus on this document. The revised outcome document will be presented to the committee following review by the workgroups.

- The Committee agreed to move to a quarterly meeting schedule to allow time for the workgroups to meet and begin developing service structure recommendations for the full Committee's review. The next meeting will be in Burbank on September 14, 1999.